

SMA Scope Mounts Australia

Distributor of quality Mounts, Sights, Optical Scopes and Sporting Accessories

Phone: (02)4627.1170 or 0431 238 360 Email: sales@scopemountsaustralia.com

PO Box 554x Leumeah. 2560

Order Form

Please tick

Visa	<input type="checkbox"/>
Master Card	<input type="checkbox"/>

Name
Address
City
State Postcode
Country
Gun make & model

Credit Card number
Expiration Date
Phone number
Email Address
Contact Name
Scope Front Objective (mm)

Security code

Item Number	Description	Quantity	Unit Price	Amount
Internal Use Only			Shipping Charges	
Date received	Amount Received		Total Amount	

Our \$12.50 flat Postage rate applies to all product orders within Australia.

Our \$30.00 flat Postage rate applies to all product orders for countries other than Australia.

Most orders are delivered within 7–10 working days after payment.

Please Note: We will send you confirmation upon receiving your order and advise Total Amount of payment by Email or if ordering off-line by phone. If you do not get our confirmation we did not get your order. Please call us or try to send the order again.

Terms and Conditions

How to Contact SMA Scope Mounts Australia.com

Postal Address: PO Box 554x Leumeah 2560.

Email: sales@scopemountsaustralia.com

Please phone us on (02)4627 1170 or 0431 238 360 between 9am - 5pm weekdays EST with any queries you may have (answerphone 24hrs).

Satisfaction Guarantee

Ensuring that our customers are 100% satisfied is of the utmost importance to SMA. If you are in any way dissatisfied with the products you have received, we will happily organise a refund or an exchange for you, so long as the products are returned to us in a saleable condition within 30 days and proof of sale information is provided.

Making a Return

If you want to return a product to us for refund or exchange, you can do so through Australia Post with the postage prepaid. Simply enclose a copy of your receipt, the returning item and a brief note (explaining whether you require a refund or exchange with another item) in an envelope, satchel or box suitable for mail or courier transport. Please address all returns PO Box 554x Leumeah 2560.

Refunds

scopemountsaustralia.com.au will organize a refund if on receipt the product is not damaged but does not match the product description, or is not fit for the purpose for which it was purchased. We can process a refund whether you are in Australia or overseas. We will:

- credit your credit card
- provide a cash refund only if original payment was made by cash or cheque.

The amount refunded will depend on the reason for the return. If you have received:

- a damaged/defective product or the wrong product, we will be happy to refund both the product and delivery costs
- a product that you no longer wish to purchase, only the product cost can be refunded.

Exchanges

To complete an exchange, please write a note to us including the name, variety and cost of the new product you require. If there is a difference in the price of the products involved in the exchange, please tell us how we should refund or charge you.

Warranty

All products are covered by our warranty, but exclude misuse and negligence and normal wear and tear. All warranty concessions and claims listed below are effective for the original purchaser only. All warranty claims must be sent postage prepaid accompanied by the product in question. The manufacturers warranty covers the original owner against defects in materials and workmanship during normal conditions for life. All SMA products are guaranteed.

How to Order

SMA offers the choice of online or offline shopping facilities. You can shop online using our website, 7 days a week. Simply download our Order Form. Fill in details of product you

intend to purchase and your credit card details. Email us with attached Order Form. We will email you confirmation of total price of product including shipping prior to receiving payment. The product will be shipped as soon as payment has been transferred.

Payment Options

***Visa**

***MasterCard**

***Bankcard**

***Cheque**

***Money Order**

All information provided is protected by our strict privacy policy, in which your contact details will not be shared with any third parties.

Shopping Offline

If you don't wish to place your order over the internet you can still place an order by Phone (02)4627 1170 between 9am - 5pm weekdays EST. We will post you an SMA Order Form. Mail your order with payment to us at PO Box 554x Leumeah 2560. For payment of product with cheque or money orders allow 7 working days for clearance. The product will be shipped as soon as payment has been transferred.

Postage and Delivery

Our \$12.50 flat POSTAGE RATE applies to all product orders within Australia. All deliveries are by Australia Post parcel service. Most orders are delivered within 7-10 working days, however this can vary in more isolated areas. We will send you confirmation upon receiving your order. If you do not get our confirmation we did not get your order. Please call us or try to send the order again. For Overseas orders, simply contact us. The product order and confirmation on the delivery time will be emailed to you before the actual order is sent. A \$30.00 flat POSTAGE RATE applies to all product orders for countries other than Australia.

N.B: * If any items ordered are not available for immediate delivery, we will contact you to discuss your options.

*** Urgent Deliveries - Depending on where you are located, we can offer, for an additional cost an 'Express Post', 'Courier Service' or 'Air Express satchel' delivery options. Simply phone us and we can give you a delivery time and cost over the phone.**

Security

SMA offers a secure site for all our customers, which allows you to shop with confidence. In the event of unauthorized use of your credit card or it being stolen, you must notify your bank in accordance with its rules on reporting and procedures.

Privacy

SMA will not sell or give your e-mail address, or any other information relating to you to anyone else. We are fully committed to protecting your privacy and after each transaction your credit card details are destroyed. Personal information provided will only be used to process your order and to notify you of upcoming promotions, offers and new products. We do not sell or rent the information you provide to us to any third parties